



# The Tree House

## MEMBER HANDBOOK

*May 2019*

*Keweenaw Family Resource Center*

*850 W Sharon Avenue Suite 6 ~ Houghton, MI 49931*

*Phone: 906/482-9363 ~ Fax: 906/482-9353*

*Email: [info@kfrckids.org](mailto:info@kfrckids.org) ~ Website: [www.kfrckids.org](http://www.kfrckids.org)*

Keweenaw Family Resource Center receives funding from a variety of sources including the Michigan Department of Education, BHK Child Development Board, Copper Country Great Start Collaborative Copper Country Intermediate School District, Michigan Children's Trust Fund, Superior Child Abuse Prevention Council, Copper Country United Way, local businesses, service organizations, and individual donations.

## **ABOUT KFRC**

The Keweenaw Family Resource Center (KFRC) has supported local families with young children since 1991. KFRC is a 501 ©3 non-profit organization that provides services to parents through a variety of programs and collaborations, which include Mommy, Daddy and Me playgroups, home and hospital visiting services, parent education and TRAINS. These programs are a first link to community resources for many families in the Copper Country and are available to all area families regardless of socio-economic, educational, or cultural backgrounds. Funding comes from many sources including grants, local service organizations and individual donors like you. A Board of Directors consisting of volunteers from the community provide oversight to KFRC programming.

## **AGE LIMITS**

Programs are designed for children from birth through 4 years of age. A child's 5<sup>th</sup> birthday is the cut off date. **Please do not bring school age children (including kindergartners).** This includes the Tree House. Our programs are not equipped to provide a positive experience for the older child. We simply do not have age appropriate toys or spaces for them as our focus is on infants, toddlers and young preschoolers. We understand that just when a child turns 5, they don't suddenly stop wanting to go to the Tree House. One thing we can do is offer an "I'm Five! Day" within a week of your child's fifth birthday at either open hours or a playgroup. The child would receive a "graduation cap" to keep and a special photo by a favorite toy or weather permitting on the FROG. This may make the transition easier.

## **REGISTRATION and MEMBERSHIP**

All families must register to use The Tree House and off-site playgroups. Membership fees are payable in full at the time of registration. No refunds or exchanges. There are several membership options for The Tree House.

\$230/year/family

\$180/academic year/family – The academic year runs Sept. 1<sup>st</sup> – May 31<sup>st</sup>

\$100/academic semester/family – Semesters run Sept. 1<sup>st</sup> – January 15<sup>th</sup> or January 15<sup>th</sup> – May 31<sup>st</sup>

\$65 Summer/family- June through August

\$6/day/family

\$30 punch card for 6 visits

Monthly memberships may be purchased any day of the month (although the beginning of the month is preferred) and will run 30 days. Memberships are awarded by children in a family, thus if you bring a child without a membership that child will be charged an entrance fee for that day and is **required** to have a signed waiver on file by the parent. An application for a reduced fee may be submitted to the Executive Director. Enrollment and participation in BHK and KFRC home visiting programs includes membership to The Tree House.

Membership includes open play times and all on-site Mommy, Daddy and Me playgroups. Membership does not guarantee entrance to the Tree House if capacity has been reached.(see page 3 for capacity limits) The KFRC accepts cash and personal checks made out to KFRC (please note there will be a \$30 fee for returned checks). Credit cards may be used via PayPal, however payments must be a minimum of \$20.

## **HOURS OF OPERATION**

The Tree House will be closed on the following holidays: Thanksgiving, Friday after Thanksgiving, Christmas Eve, Christmas Day, New Years Eve, New Years Day, Memorial Day, July 4<sup>th</sup>, and Labor Day.

## **POLICIES AND PROCEDURES (subject to change without notice)**

To make your playtime fun and safe please observe the following rules:

- ◆ Every child must be attended by a caregiver at all times. Explanation/Clarification: We are not a licensed daycare and our liability insurance is based upon the premise that parents/caregivers accompany their children at all times. Furthermore, the intent of the program is to provide a safe and enjoyable place for parents and children to play together. Older siblings/babysitters over 16 years of age may accompany a child.
- ◆ Adults entering the Tree House must either be accompanied by a child or have made a mutual arrangement with the caregiver to visit the child on site.
- ◆ Sign in when you arrive and register if you have not already.
- ◆ Every child needs to have a waiver signed by their legal guardian.
- ◆ Help us welcome newcomers. It can be intimidating to join a new group. Each of us comes looking for a few friendly faces.
- ◆ Encourage your child to share toys and take turns. We know this is not always easy, but it is the parent's responsibility to promote cooperation.
- ◆ Please leave your child's personal toys at home or in the car. This will make sharing a bit easier.
- ◆ Weapon play (guns, swords), while popular, is inappropriate in our setting. Please redirect your child to another activity.
- ◆ Be respectful of all children. It is the job of caregivers to stop undesirable behavior immediately. Hitting, biting, kicking, screaming, repeatedly taking toys away from other children and name calling (by adults or children) are behaviors that should be stopped.
- ◆ Use a pleasant but firm (no nonsense) tone of voice with the child displaying inappropriate behavior. Shouting across the room is discouraged. Move to the child and get down to their level to speak to them.
- ◆ Every child has bad days. If your child is having a difficult time, we urge you to use the quiet areas (book centers, puzzles) to sit with him/her and remind the child of the safety rules. If this is not helpful, please take your child home and return on a day when he or she is feeling better.
- ◆ Please remember that you are responsible for supervising your own child. If you notice that your child is not in the area please make a point to find him/her. Don't assume that someone else is watching your child for you.
- ◆ Parents and caregivers are expected to be respectful of other parents, staff, and volunteers at all times. Respect is a quality that should be instilled in all children, and the most effective way of doing this is by setting a good example. If an adult is showing disrespect and the situation becomes unpleasant, please alert the staff on site.
- ◆ If you have any questions or suggestions please feel free to talk with one of the coordinators. We welcome feedback.
- ◆ Alcohol is prohibited at the Tree House.
- ◆ Smoking, tobacco products, and tobacco less products are prohibited at the Tree House.
- ◆ During playgroup program hours a snack is provided. During Open Play hours, parents are welcome to bring a small snack for their child. All food must stay in the designated food areas. **Tree Nuts and peanuts** (including peanut butter), are prohibited.
- ◆ Only socks or slippers are permitted in the play space. Shoes and bare feet are not allowed.
- ◆ Please do not come early. Doors will open on schedule and not before. Please leave on time.

## **SNOW DAYS / LATE STARTS / CLOSINGS**

KFRC and The Tree House follow the Houghton County Schools for snow related closing and late starts. If schools are closed or have an early dismissal due to road conditions, all programs will be closed. If school is closed due to cold weather, The Tree House will remain open. A late start will result in our morning program and open play hours to open at 10 am and an early dismissal will mean our afternoon and evening hours will be cancelled. Please turn into your local radio station or our website for cancellations. In addition, families may sign up for text message alerts for closings text @kfr to (586) 690-4417 and follow the instructions in the confirmation text. Standard text messaging rates apply.

## **STOP SIGN PROCEDURES**

- ◆ Based on space available and best practices for early childhood experiences, each site has a limit on the number of children able to attend. The STOP Sign will be posted at the entrance to the site when they are full. The numbers for each site are as follow:
  - The Tree House Red Ridge Plaza: 25 children
  - Horizons School in Mohawk: 10 children
- ◆ KFRC staff reserves the right to put the STOP sign up at any time during the playgroup.
- ◆ We understand the disappointment you and your child might feel when met by the stop sign. However, limiting attendance ensures that parents and children will have an enjoyable experience.
- ◆ Text message alerts will be sent when the Tree House has reached capacity. Families may sign up for text message alerts for closings text @kfr to (586) 690-4417 and follow the instructions in the confirmation text. Standard text messaging rates apply.

## **HEALTH POLICY**

Everyone loves to come to play, but **please keep your child home if he has a fever, diarrhea, flu, yellow/green drippy nose, has been on antibiotics for less than 24 hours, has conjunctivitis (pink eye) or any other contagious disease.** KFRC staff reserves the right to ask those presenting symptoms to leave.

**Tree nuts and peanuts** are not allowed at the Tree House.

Health Department regulations require a separate area for diapering children. Please use the diapering area set up in the restroom. Dispose of diapers in the trash can provided. Always wash hands after diapering.

## **OPEN PLAY**

The Tree House will hold Open Play sessions. Formalized programming is not offered during this time. Play is unstructured. Parents must attend to their children at all times. While staff is on site, staff is not available at this time to hold your child while you are otherwise engaged. STOP sign rules are still enforced during this time. Staff will alert families 15 minutes to the closing of Open Play. This would be an appropriate time to help your child pick up any toys that have been spread around the play space. Please leave The Tree House as you find it. Staff has a limited time to clean the play space for the next session so please try to adhere to the time schedule when leaving.

## **MOMMY, DADDY AND ME PLAYGROUPS**

### **What is a session like?**

Activities are provided for the parent and child to interact with each other while having the opportunity to make new friends. The schedule includes free play, circle time, snack time, exploration time and clean up. Parents are expected to move through the play centers, circle times and activities with their child.

Playgroups will take place at The Tree House and at several off site locations. Your Tree House membership includes all playgroups hosted on-site. Off-site locations do not require a Tree House membership, but families will be asked to register. There is no cost to register; however, a fee of \$3 per family is suggested for each playgroup visit. Coupon books may be purchased from the playgroup coordinators or the KFRC office staff. Each coupon book costs \$40.00 for 20 coupons, a great savings. One coupon is good for family attendance at one playgroup, with no expiration date. Families enrolled in the home visiting portion of KFRC will receive a free coupon book.

- **Circle Time**

Parents are expected to participate with their child in the circle. Do not worry if your child does not want to join in. She may be the type of child who does not plunge into a situation until she has appraised it. Watching is also a form of participation! Eventually she will feel comfortable joining in, especially if she has seen you participating.

- **Exploration Time**

This portion of *Mommy, Daddy and Me* will simply be for exploring a "process" such as finger-painting, ripping newspaper or dripping colored water.

Occasionally, we will focus on more "product" oriented projects such as holiday crafts. We know that activity time sometimes seems more trouble than it's worth--that your child might get messy etc. Keep in mind that kids love to experiment with "messes" using various materials--this is how they learn! Also remember that we try to set up all activities with a minimum of mess that work for you and your child.

- **Snack time**

KFRC will provide a snack at each playgroup and story hour for the children. The Tree House has food zone and food free zones. Please adhere to the areas. Snack is offered for a limited time during the session. Please do not ask for a snack for your child after it has been put away.

- **Clean Up Time**

Cleaning up is a lifelong learning experience. All parents and children are expected to help during clean up time at the end of the morning. Toys should be neatly placed in their respective baskets/bins.

- **Invitations**

We are busy with children's activities and creating an environment of acceptance for everyone who attends our program. Please do not bring party invitations, fundraisers, solicitations, etc. during designated KFRC programs as this distracts from our main purpose. Trading names, phone numbers and addresses with each other and mailing or phoning invitations is a better way to handle this.

## **PLAYTIME IN THE PARK**

During the months of June, July, August and September, Playtime in the Park will replace Mommy, Daddy and Me sessions. This program is free to all families but a registration form similar to the Mommy, Daddy and Me form will be required each year. Playtime meets on Wednesdays and alternates local parks including Chassell Park, Lake Linden Park, Centennial Park and Hancock Beach. A small snack and activity will be provided. All families are welcome.

## **OTHER PROGRAMS**

KFRC may host a myriad of formal programs including but not limited to: Music and Movement Classes, Tummy Time, One and Two and Me and You, Interactive Literacy Activities, Kid Fit and Creative Play. These classes may require an extra fee to participate.

## **MEDICAL AND CONTACT INFORMATION**

It is the sole responsibility of the member to ensure that KFRC has correct and current contact information for purposes of billing, medical emergencies, or non-medical emergency contacts for any other special reason. The member shall promptly notify KFRC if there has been any change in mailing address, telephone number, email address, billing information, medical information, authorized caregivers, and emergency contact information. All members are required to complete the membership application and include all such relevant medical and contact information.

## **REVOCAION OF MEMBERSHIP**

Failure to observe the policies and procedures of KFRC may, in KFRC's sole discretion, result in termination of membership without refund. KFRC also reserves the right to revoke a membership, or an extension of membership, at any time for any reason allowable under the law.